



Q-Tech Corporation

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Product Warranty Policy

Q-Tech warrants its products to be free of defects for a period not to exceed 24 months from date of shipment to the original buyer. No product can be returned to Q-Tech without Q-Tech's written authorization and issuance of a Returned Material Authorization (RMA) number.

Requests for return of product within this period will be done at no charge to the original customer through Q-Tech's standard Returned Material Authorization (RMA) process. Requests for return of product after this 24 month period will be done on an assessment basis only at the customer's expense. Any rework, re-inspection, retest or other associated processing will be charged appropriately for the task(s) performed.

Please contact your Regional Sales Manager for the current charges that may be applicable.

Sincerely,

Ron Stephens
Director of Sales and Marketing